

# Terms and conditions, CASH-OUT (Betonalfa Ltd - A005)

These terms and conditions apply as of 23/01/2023

1. Cash Out is available on selected events, fixtures and markets both pre-match and In-Play.
2. A time delay (no more than 20 seconds) in accepting a Cash Out request is in place. If a price changes or a market suspends then the Cash Out request may not be successful.
3. If the Cash Out request is successful, this will be DISPLAYED, and the bet will be settled immediately. The actual FINAL RESULT of the original bet will have no impact on the Cash Out amount.
4. The Cash Out amount may change during the Cash-out Process. When the Cash out amount is lower of what you accepted it will ask you again to confirm the amount. If the Cash out amount is higher of what you accepted this will go through automatically without further approval.
5. The Cash Out amount offered at any time is the total amount that will be returned to you or your account if the Cash Out request is successful.
6. BOA cannot guarantee that the Cash Out feature will be available on your bet selection. Where Cash Out is available pre-event and we do not cover or we stop covering the event In-Play, then Cash Out will be unavailable once the event starts or when our In-Play coverage stops. Cash Out will not be available when a market is suspended. We strongly suggest you do not place bets based on the assumption that Cash Out will be available at a later point in time.
7. BOA reserves the right to remove all or part of the Cash Out feature for any customer or group of customers where it has reasonable grounds to believe that the customer or group of customers is misusing Cash Out by frequently using the feature to take advantage of pre-event price movements and closing their bets through the Cash Out feature before the event has started.
8. BOA will not be responsible if the Cash Out feature is not available for technical reasons and bets will stand as originally placed during any such period.
9. BOA reserves the right to accept or decline any bet/wager requested for any sport, competition, market or bet type that is included in the Cash Out feature.
10. BOA reserves the right to amend, suspend or remove the Cash Out feature at any time for any event, fixture, market or customer. Any bets placed on such events, fixtures or markets will stand as originally placed.
11. BOA reserves the right to reverse the settlement of a Cash Out if the bet or a market is settled in error due to false information or odds after giving sufficient reasoning behind this decision. If due to an error, a Cash-Out settlement is accepted, then the Cash-Out settlement will be made void and the bet will be settled at the new, correct BetOnAlfa revised price. Moreover, if for example, due to an obvious error during Live-Betting, the Cash-Out settlement is accepted, it will then be made void and a new Cash Out offer will be made available at the new revised price “ provided that this is possible based on the remaining time before the end of the event. If subsequent attempts are made to place bets and cash out on the same markets, before the obvious error has been corrected/ identified then, the cash out bet settlement value and the bet will be made void.